

HENRY L. SHATTUCK

# PUBLIC SERVICE AWARDS

## 2018 Henry L. Shattuck Public Service Award Recipient



**James (Jim) Fitzgibbons, Senior Building Custodian, Property Management Department**

**James Fitzgibbons, Senior Building Custodian**, plays an important role in the exceptional operation and cleanliness of buildings he has been responsible for over the years. Equally important is his friendly, welcoming spirit and selflessness in doing whatever is needed to help his fellow employees. Jim served as Junior Building Custodian, and later Senior Building Custodian at the City's Hawkins Building in Downtown Boston for sixteen years. He has worked at City Hall, including in the Mayor's Office, for the last two years.

Greatly appreciated by all of his fellow workers, Jim performs his duties at the highest level while setting the example of selflessness and a friendly spirit for fellow employees and visitors. Those at the Hawkins Building were heartbroken when he transferred to City Hall, and everyone in the Mayor's Office feels that he is the backbone of its organization and camaraderie. Though his work is often routine, Jim does it with grace, kindness and enthusiasm. He is the first to welcome and help newcomers, whether they are employees or visitors, and to assist when a fellow worker who needs help transporting equipment and supplies for meetings or other events.

His response to the needs of others seems boundless. When a sudden announcement that a scheduled meeting in the conference room has grown from twenty to sixty attendees, Jim is the first to arrive to rearrange the room set up and secure necessary supplies or equipment. Yet another example of his thoughtfulness is how he cleans an employee's desk. Before moving anything on the desk, he takes a picture so he will know exactly where to return items and not disturb the individual's work.

When the City made the commitment to help those affected by Hurricane Harvey, Jim's selflessness and responsiveness to others shone. City employees were asked to assist through the *Help Houston* drive, and Jim made certain that the donations of his fellow workers were properly delivered to the collection center so, in addition to his regular duties, he worked long hours over the drive's duration to collect, pack and transport the items.

For additional information, please contact Boston Municipal Research Bureau at 617-227-1900