

HENRY L. SHATTUCK

PUBLIC SERVICE AWARDS

2017

*Honoring extraordinary individuals
for their dedicated service to the City
of Boston and the Boston community.*



#SHATTUCKAWARDS

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Welcome

Welcome to the Henry L. Shattuck Public Service Awards Ceremony. Tonight we will celebrate the dedicated individuals who exemplify the integrity, initiative, leadership and commitment to the public good that Henry L. Shattuck personified as Chairman of the Research Bureau for 17 years.

For the past 32 years, the Research Bureau has sought out these everyday heroes of public service to thank them for a job well done. Tonight, we will induct nine new members into this distinguished academy, which over the last 32 years numbers 244.

The Research Bureau initiated the Shattuck Awards in 1985 to honor a select number of City of Boston employees who have committed themselves to excellence in public service. These are employees who see past their direct responsibilities and go the extra distance to make sure that our city is a safer place to live, a more vibrant center in which to conduct business, and a warm and welcoming destination to call home. These Bostonians are our neighbors, our friends and our colleagues.

Since 1998, on occasion the Research Bureau selects a City of Boston department head or prominent public official to receive the Shattuck Chairman's Award. These individuals are honored for their demonstrated leadership, professionalism and resolve which serves as a model for all who work for the public good.

We will also present the Shattuck City Champion Award to two individuals from the private sector who have made significant contributions to the Boston community. Starting in 1998, the Shattuck City Champion Award has been presented to a business leader and a nonprofit leader whose good works have benefited the civic community of Boston.

The Shattuck Awards tradition offers us an opportunity to recognize models of outstanding public service and to thank these individuals for going above and beyond their daily responsibilities. By singling out these exemplary citizens, we are all reminded that public service is an honorable profession that should be celebrated.

Congratulations to tonight's honorees and all the past Shattuck Award and Shattuck Chairman Award recipients and Shattuck City Champions. We are a better, more exciting and compassionate city because of you.

2017 SHATTUCK AWARDS 2017 SHATTUCK AWARDS 2017 SHATTUCK AWARDS

Honoring

2017 SHATTUCK CITY CHAMPIONS

Joseph L. Hooley

Chairman and Chief Executive Officer
State Street Corporation

Patricia A. Foley

President
Save the Harbor/Save the Bay

2017 SHATTUCK CHAIRMAN'S AWARD

Henry Vitale

Executive Director
Boston Water and Sewer Commission

2017 SHATTUCK AWARD RECIPIENTS

Heather Campisano

Chief of Staff
Boston Planning
and Development Agency

Sherry Lewis DaPonte

Assistant Headmaster
Boston Latin School

Kerry Jordan

TV Operations and Technology Manager
Boston City Council

Martin Kain

Director of Training
Boston Election Department

Sergeant Gino Provenzano

Bureau of Field Services
Boston Police Department

Deborah Pullen

Director of Employee Information Systems
Office of Human Capital
Boston School Department

Maria Santos

Procurement Manager
Boston Public Health Commission

Barry Stafford

Principal Fire Alarm Operator
Boston Fire Department

2017 SHATTUCK AWARDS 2017 SHATTUCK AWARDS 2017 SHATTUCK AWARDS

Program

Cocktail Reception Seaport Ballroom

Awards Celebration Plaza Ballroom

Welcome **Samuel R. Tyler**
President
Boston Municipal Research Bureau

Procession Boston Police Gaelic Column
2017 Shattuck Public Service Award Recipients

Conviction & Commitment **Thomas E. Samoluk**
Research Bureau Chairman
VP and Counsel, John Hancock

Dinner is Served

Remarks **The Honorable Martin J. Walsh**
Mayor of Boston

Heroes Among Us **William F. Kennedy**
Shattuck Awards Co-Chair
Partner, Nutter LLP

Dr. J. Keith Motley
Shattuck Awards Co-Chair
University of Massachusetts Boston

Shattuck Public Service Awards Presentation

Heather Campisano
Sherry Lewis DaPonte
Kerry Jordan
Martin Kain
Sergeant Gino Provenzano
Deborah Pullen
Maria Santos
Barry Stafford

Shattuck Chairman's Award Presentation

Henry Vitale
Thomas E. Samoluk, Presenter

Shattuck City Champions Awards Presentation

Joseph L. Hooley
Dr. J. Keith Motley, Presenter

Patricia A. Foley
William F. Kennedy, Presenter

Henry Lee Shattuck

The Research Bureau's Public Service Awards are named in honor of Henry Lee Shattuck, Chairman of the Research Bureau for 17 years, from 1942 to 1958 and a guiding force behind the establishment of the Research Bureau in 1932. Mr. Shattuck was a lawyer, businessman, State Legislator and City Councillor. He personified integrity, exceptional initiative, outstanding leadership and sincere commitment to public service. These are the characteristics which are represented by each recipient of the Henry L. Shattuck Public Service Award.

Henry Lee Shattuck was born in Boston on October 12, 1879. As a young man he attended Harvard College, completing his undergraduate studies in 1901. In 1904, he received his degree from Harvard Law School. After admission to the Massachusetts Bar, he joined Ropes Gray and Gorham, a prestigious Boston law firm, where he gradually became a specialist in corporate and municipal finances, and in the management of property as an agent and trustee.

A meticulous lawyer and shrewd and careful manager of money, Mr. Shattuck was a strong advocate of fiscal integrity in government, insisting that an elected official's

first duty was to protect the people's money. Following the family tradition of industry, service and stewardship, Henry Shattuck put his legal and business skills to work in state and city government where his integrity and reliability made him a strong moral force.

In 1908, Mr. Shattuck was elected to the Republican Ward Committee, a role he maintained for almost sixty years. He was elected to the Massachusetts House of Representatives in 1919 and became a member of the House Committee of Ways and Means from 1920 through 1930, six years of which he served as the committee chairman.

Henry Shattuck decided not to run for reelection to a seventh straight term in 1930 in order to concentrate on his newly elected position as Treasurer of Harvard. In 1934, he returned to public life as a Boston City Councillor. He served four successive two-year terms on the Council, enjoying his role as financial watchdog of that body. Mr. Shattuck's respect and influence grew and in 1942 he was once again elected to the House of Representatives, where he served on the Committee of Public Service from 1943 to 1948.

In 1948, at the age of sixty-nine, upon completing a quarter century of distinguished service to the State Legislature and the Boston City Council, Henry Shattuck decided the time had come to relinquish his career as an elected official. He was never again a candidate for public office. At the time, the political editor for the Boston Traveler, Cornelius Dalton, voiced the thoughts of an appreciative electorate when he called him, "one of the truly great legislators of this century on Beacon Hill. He had intellect, integrity and an intense devotion to public service and was absolutely fearless." No Boston political figure in this century was held in higher bipartisan esteem than Henry Shattuck.

Even as a private citizen, Henry Shattuck remained involved in public affairs and issues until his death in 1971 at the age of ninety-one. Because of his interest and support, many young candidates founded careers in public office, enriching the fabric of local government beyond his own lifetime. Henry L. Shattuck had truly proven that one person of conviction can make a difference.

Based on "Henry Lee Shattuck: Ideal Politician" by John T. Galvin

HENRY L. SHATTUCK

PUBLIC SERVICE AWARDS

Criteria for Public Service Awards.....

This year, the Boston Municipal Research Bureau honors eight city employees who have made outstanding contributions to public service. The awards are made to publicly recognize the efforts of the individuals chosen for their demonstration of:

Unusual competence and professional spirit in handling assignments.

Exceptional initiative and professional attitude.

Proven ability to efficiently and productively deliver services to the public.

Helpful and cooperative attitudes toward fellow employees and the public at all times.

Prudent management and execution of all assigned responsibilities.



Heather Campisano

Chief of Staff, Boston Planning and Development Agency

As Chief of Staff for the Boston Planning and Development Agency, (BPDA), Heather Campisano exemplifies a commitment to outstanding public service. Her competence, integrity, initiative and leadership have served Boston well throughout the 16 years she has been with the Agency. For the past three years, as BPDA Chief of Staff, Heather has demonstrated extraordinary communication and organizational skills while guiding the successful implementation of needed reforms.

Heather excels at getting a project done as she works in the background helping all stakeholders achieve their critical goals. As she assumed the role of BPDA Chief of Staff, she became responsible for implementing complex, procedural changes identified through two independent audits of the agency in 2014. Through all of this, she provided remarkable support and encouragement while stimulating her staff's commitment to these reforms.

The secret to Heather's ability to promote enthusiasm for even the most difficult tasks comes from her professional communication skills, her high standards of performance and her work in many functions at the BPDA. Heather began her career at BPDA as an intern from Providence College. Since then she has served as Project Manager, Senior Project Manager, and Deputy Director of Economic Development before being appointed Chief of Staff for the Planning and Development Agency.

As a result of having served in these positions within the Agency, she has accrued an uncommon knowledge of the real estate review processes and policies for all development projects. She thoroughly understands the requirements and challenges each staff member faces in the execution of their responsibilities and skillfully shares her experiences and information with them.

Throughout her career with BPDA, Heather has steadfastly demonstrated her ability to navigate the interagency and intergovernmental decision-making processes that are part of the Agency's major real estate development effort. She is a strategic thinker. Her solid grasp of the concerns of various agencies involved in a development project also enables her to ensure that regulators' and community leaders' interests are harmonized. Her ability to carefully oversee the process while encouraging other staff to shine is legend.

Heather's knowledge of the BPDA processes and the City of Boston along with her consistent commitment to service and willingness to share her knowledge of the entire real estate development review process within Boston makes her a truly deserving 2017 Shattuck Award Recipient. Congratulations, Heather Campisano and thank you for your commitment to the City of Boston.



Sherry Lewis DaPonte

Assistant Headmaster, Boston Latin School

As Assistant Headmaster of Boston Latin School (BLS), Sherry Lewis DaPonte is considered by many the heart and soul of this institution. Her passion for education and the success of BLS students makes her the perfect example of all that is good about Boston Latin and a beacon for all that it can be.

As a student at BLS, Sherry became excited about the order and structure of the Latin language. Captivated by Roman history and its influence on civilization, she chose to major in the Classics and later returned to BLS as a teacher and strong advocate of the value of classical education.

Sherry stood out as a young teacher for her ability to help students appreciate the hard work and rigor BLS expects. Today, as an Assistant Headmaster, she continues to inspire students, faculty, staff and parents with her commitment to educational excellence. People recognize that her high expectations and firm discipline are motivated by her belief in the positive impact education can have on students' lives.

Sherry's responsibilities as Assistant Headmaster include overall supervision of the eighth grade class, a challenge in any school. Having experienced the rigors of BLS herself, she is aware of the challenges students face while preparing to move on to the high school curriculum and encourages them

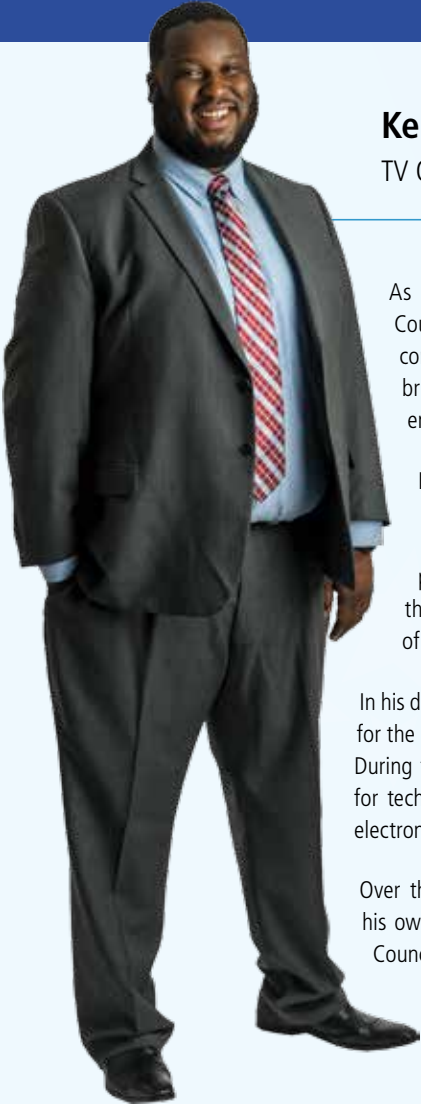
to succeed beyond their own expectations. Her passion for their well-being prompts students to make a greater commitment to their studies, and conveys an understanding of what makes this school special.

In addition to her daily responsibilities as Assistant Headmaster, Sherry is responsible for the BLS Junior Classical League (BLSJCL). This extracurricular activity focuses on the study of the Greek and Roman Classical Civilizations and their impact on the modern world. The organization holds an important role within the BLS Community as the largest BLS extracurricular group as well as the largest National Junior Classical League. It is recognized as one of the finest Classical study groups in the nation.

Sherry is also a strong advocate of the Exam School Initiative that is designed to prepare Boston Public Elementary students with tools to qualify for admission to an examination school. Through this program she encourages elementary students to take advantage of the extraordinary experiences an Exam School provides.

Congratulations, Sherry Lewis DaPonte for your selection as a 2017 Shattuck Award Recipient. You exemplify the integrity, initiative, leadership and commitment of one chosen for this award. Thank you for making a difference in the lives of young Boston residents.

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Kerry Jordan

TV Operations and Technology Manager, Boston City Council

As TV Operations and Technology Manager for the Boston City Council, Kerry Jordan plays a critical role in helping the City Council communicate with Boston residents. His natural team-building skills bring cohesion within the City Council and create a comfortable environment for effective civic engagement.

Kerry's proactive approach to planning the logistics for a recoding and for coordinating everyone involved in the broadcast, whether on or off site, results in efficient and professionally produced productions. His calm manner and ability to think quickly assures that the Councilors, staff and public enter a recording space worthy of the City of Boston.

In his decade of working with the City Council, Kerry has been responsible for the production and broadcast of nearly 2,000 meetings and hearings. During this time, he has seen many changes in city government's needs for technology and has been instrumental in developing recording and electronic communication improvements within this office.

Over the years, Kerry has taken on increasing responsibilities through his own initiative. In 2015 he assumed responsibility for upgrading the Council's entire video production equipment. This upgrade enabled the Council to present digital broadcast in HD which provided a clearer picture and faster turn-around time for viewers.

Kerry has added the responsibilities of IT/computer technology support, attending to facility and property management and tracking hearing statistics to his list of duties. He has also chosen to handle communication related tasks such as social media posts, website updates and overseeing other duties that ensure the smooth day to day operation of the City Council.

Kerry's efforts ensure that the Council's work reaches as many residents and communities as possible. His coordination of the technological and television programming logistics for all City Council meetings and hearings secures quality viewing and participation in the Council's work for Boston citizens.

Kerry is a true professional who uses his natural team building skills and unflappable mentoring abilities to help others succeed. He also coordinates a variety of events that foster teamwork between the Central Staff and Council Staff as a whole. The annual potluck Thanksgiving lunch and a Yankee Swap before the holidays he has implemented are just a few examples that are instrumental in breaking down barriers and enabling groups to work together more efficiently.

Truly, Kerry Jordan embodies all the qualities of a dedicated city employee. Thank you, Kerry for your commitment to excellence and congratulations on your selection as a 2017 Shattuck Award Recipient.



Martin Kain

Director of Training, Boston Election Department

As Director of Training for the Boston Election Department, Martin Kain is responsible for supervising the maintenance and integrity of Boston's voting list, the supply and management of voting locations and the training of poll workers assigned to the 255 electoral precincts throughout the City.

Most of us take preparations required to hold an efficient election process for granted. However, Martin is acutely aware that the requirements for successful preparation of voting sites and their volunteers demand more effort than meets the public eye. He strives to help each volunteer see the importance of his or her work as the face of the Election Department and an enabler of Democracy on Election Day.

A staunch believer that a manageable voting experience is necessary for a functioning democracy—a point reinforced by recent elections elsewhere—he makes certain that every polling site has the needed working equipment and that volunteers understand the valuable role they play in creating an accessible and welcoming voting experience for all voters.

During his 30+ years of service in the Election Department, Martin has trained over 100,000 workers and helped them better

appreciate the significance of their role. He accomplishes this by providing extensive training at each precinct.

Martin's personal touch and sense of appreciation for the election workers throughout the City have won him acclaim. His endless patience and compassion cannot be missed in the training sessions. He strives to know each worker in each precinct and treats everyone with respect and gratitude for the tasks they perform. His considerate approach to every person is a major factor in volunteers returning for repeated election duty over many years.

Poll workers have come to respect Martin for his commitment to the voting process and to those who make it happen efficiently. They are appreciative of his professionalism and initiative in creating informative training sessions. Many have stated their appreciation for the way in which he exceeds all expectations of providing customer service to the public and to those who assist the department in delivering services.

Wardens of each precinct are especially grateful for his "pearls of wisdom" that have taught them how to manage their individual voting place and how to lead a team of voting officers, poll workers and election officials.

It's because of people like Martin Kain that Boston citizens value the election process. Thank you, Martin for your outstanding service and congratulations on your selection as a 2017 Shattuck Award Recipient.



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Gino Provenzano

Sergeant, Bureau of Field Services, Office of the Chief, Boston Police Department

Sergeant Gino Provenzano, in the Boston Police Department's Bureau of Field Services, provides the face of all that is good about the Boston Police Department (BPD) in his ability to relate to citizens.

As a young officer, Gino saw that getting to know community members and listening to their concerns helped him understand how to best serve them. His early rapport with residents drew the attention of superiors who frequently assigned him public service projects.

In 2010, Gino was assigned command of the District 4 Service Office where he acquired increasing responsibility for programs that contribute to residents' quality of life. His ability for setting up police and community partnerships fostered significant strides in this process.

Currently, as a Sergeant in the Bureau of Field Services, Gino manages numerous outreach programs. As a liaison for the Boston Police Athletic League (PAL) Gino works with representatives of the Junior Police Academy, BPD's Pal to Pal program, the Boys and Girls Club of Dorchester, YMCA Camps, and youth scholarship programs. With all of these groups, he coordinates police support and assures community-wide access to these partnership programs.

Gino is not only the coordinator of programs that strengthen the relationship between police officers and youth; he is their heart and soul. He inspires adults to embrace the concept that participating in recreational, cultural, social, and educational activities with neighborhood children and adults is one of the most important aspects of their jobs.

To make many of these outreach programs possible, Gino secures and manages grants that provide funds for training and organization of programs for youth and adults. The Gun Buy Back Program, Safe Biking Programs for all ages and the Senior Service Program, which provides free harbor cruises for seniors, are a few of his achievements.

Perhaps the most popular and recognized service Gino oversees is Operation Hoodsie Cup. Through his efforts, this BPD initiative has grown from a small operation into one that hands out over 120,000 free Hoodsie Cups each summer and demonstrates a promise to city youth that the men and women of the BPD are committed to keeping them safe, valued and happy. Last year, he even secured funds for a new truck.

Gino's efforts demonstrate the real meaning of good police work and have earned him the respect of the community. Congratulations, Sergeant Gino Provenzano for your selection as a 2017 Shattuck Award Recipient. Thank you for all you do for the quality of life for Boston citizens.

Deborah Pullen

Director of Employee Information Systems, Office of Human Capital, Boston Public Schools

As Director of Employee Information Systems in the Boston School Department's Office of Human Capital (OHC), Deborah Pullen stands out for her stellar recall of human resource information and her willingness to help others. Throughout her 21 years as a Boston employee, Deborah has demonstrated extraordinary efforts to improve the personnel management system of the Boston Public Schools (BPS) so that it can provide the data and reports necessary to more efficiently manage the department with its 8,900 employees.

Deborah began her career with BPS as a school secretary and staff assistant. She then moved to the Office of Human Capital for BPS where her organizational skills and willingness to help others achieve became readily apparent. Her detail oriented approach to projects has served her and the City well over the years.

A primary example of Deborah's extraordinary planning abilities and concern for others is the "Bible" she created early in her work with OHC. This tome, contained in a simple black binder, provides employees everything they need to know about the duties and procedures in every position within the City's public schools.

In 2015 Deborah took a leave of absence from BPS to serve as the voice for the School Department in the upgrade of the citywide human resources

management system. As a team member on this extensive project, she applied her unique understanding of the School Department's complex IT requirements and the needs of the school employee population. She also volunteered her skills in business analysis and writing design specifications to all City departments and provided assistance to software developers in finding and testing key business solutions throughout the system. Her ability to serve as the go-between voice for IT developers and Human Resource Managers made a significant difference in the project's successful outcomes.

In 2016 Deborah returned to BPS and was soon promoted to Director of Employee Information Systems in OHC where she continues to support the City's personnel management system as an integral part in achieving operational efficiency in Boston.

Deborah goes to great lengths to insure the effective management of the various human resource programs and works behind-the-scenes to get things done. Her generosity in sharing her expertise, support and commitment is appreciated throughout the City.

Deborah Pullen is a true supporter of her fellow employees and citizens. Thank you, Deborah for your extraordinary contribution to the City and its thousands of employees. Congratulations on your selection as a 2017 Shattuck Award Recipient.





Maria Santos

Procurement Manager, Boston Public Health Commission

Perhaps the most crucial role of the Procurement Manager of the Boston Public Health Commission (BPHC) is providing the health care staff with all necessary supplies to effectively deliver services to the most vulnerable residents of Boston. Maria Santos accomplishes that task extremely well, but she also finds ways to move far beyond that in her commitment to help eliminate health disparities throughout the City.

Maria joined BPHC 12 years ago as the Administrative Assistant for a groundbreaking grant called Racial and Ethnic Approaches to Community Health (REACH). The program was developed to initiate the Commission's commitment to work with community partners towards eliminating racial and ethnic health inequalities. It also provided Maria an opportunity to show her work ethic and commitment to Boston citizens.

Maria's skill at creating a positive environment and her uncrushable willingness to resolve difficulties within the administration of the program led to her receiving several promotions in a short time. Over the years, she took on new roles in finance and administration and other responsibilities such as case management intervention, developing educational and informational sessions and training for staff and coalition members.

Maria is an ultimate strategic thinker and problem solver. She is willing to take unusual steps to address a problem that may have seemed unsolvable. In fact, Maria has quickly become known as the go-to person for her strong business and consumer-services approach. The series of manuals and staff training programs she developed on procurement, new staff training and effective workflow have positively affected the Commission's efficiency and its ability to serve its constituency.

Maria lives and breathes her commitment to Boston citizens. She embodies the principles of teamwork as she leads the way in encouraging all departments to work together for common goals. She is self-motivated, efficient and highly organized. There is never a time she is too busy to help, and her upbeat attitude is contagious. It is her positive attitude and efficiency that often provide encouragement to BPHC employees when they encounter situations that may seem difficult or unmanageable. Despite all her accomplishments, Maria continues to demonstrate humility, respect and kindness for her fellow employees and for those served by the Boston Public Health Commission.

Maria's competence and professional spirit truly embody the principles of the Shattuck Awards. Thank you, Maria Santos for your commitment to the citizens of Boston and congratulations on your selection as a 2017 Shattuck Award Recipient.



Barry Stafford

Principal Fire Alarm Operator, Boston Fire Department

Barry Stafford, Principal Fire Alarm Operator for the Boston Fire Department (BFD), has earned the nickname Barrypedia for his knowledge of the history and rules of the BFD. He earned this title because, after serving Boston for 33 years, he carries every regulation and procedure in his head and willingly shares this information.

As a Principle Fire Alarm Operator, Barry monitors and manages the progress of fires in Boston during his shift. Located in the Department's situation room, he's responsible for taking alarm calls, dispatching fire fighting apparatus, managing the distribution of supplies and tools and providing information on the overall status of a fire to those on the ground.

Picture a fire scene. Water streaming, red lights spinning, people yelling, victims dazed and crying, sirens blaring. Amidst this chaos it's impossible for those on the ground to hear one another or to visualize the total situation on the site. Instead fire fighters radio their needs to this central location and the Principal Fire Alarm Operator must see that those needs are quickly and efficiently met. For instance, when a fire truck needs water in a hose, firemen cannot run over and turn on a hydrant or yell for water. Instead,

they radio the central location with the request and location of the hose and the fire alarm operator notifies the correct people.

The need for attention to detail and the ability to inspire calm can mean the difference between life and death in these situations. Barry's ability to focus on dozens of requests at a given time and his deep knowledge of fire situations enable him to provide overall guidance and a vital lifeline to those on the ground.

In addition to his encyclopedic memory, Barry has deep insights on how to be proactive in daily operations. The twenty-four hour shifts in the Fire Department can occasionally lead to tension. However, he is an astute observer of staff relationships who readily recognizes potential for conflict among personalities. When this happens, he subtly intervenes to help fellow workers meet agreement over what had originally aggrieved them.

Barry is also a mentor and caring team builder and leader. His frequent singing, laughing and creating fun in life enables his team to maintain upbeat, positive attitudes and feel confident and assured as they face another fire.

Barry Stafford is truly deserving of a 2017 Shattuck Award. Thank you Barry for all you do to make Boston a safer city.



HENRY L. SHATTUCK CHAIRMAN'S AWARD

As members of the Research Bureau's Board of Directors and Co-Chairmen of the Shattuck Awards Committee this year, we have been honored to play a role in recognizing the contributions of many outstanding individuals who serve the City of Boston. The genuine passion and dedication with which these city employees view their responsibilities inspire and reflect well on all city employees. Our efforts to highlight these unsung heroes emphasize the value of public service to all who live or work in Boston or visit this beautiful city.

In addition, there are those who by the prominence of their positions cannot be considered unsung, yet their public contributions have been extraordinary. They have provided the City of Boston with a quality of leadership, professionalism and resolve that serves as a model for all who work for the public good.

Therefore, the Research Bureau periodically recognizes a City of Boston department head or other prominent public official with the Shattuck Chairman's Award. On behalf of the Awards Committee, we are delighted to present the Chairman's Award this year to Henry Vitale who we believe meets the high expectations of this honor.

William F. Kennedy
Shattuck Co-Chairman

J. Keith Motely
Shattuck Co-Chairman

CHAIRMAN'S AWARD ★ CHAIRMAN'S AWARD ★ CHAIRMAN'S AWARD



Henry Vitale

Executive Director, Boston Water and Sewer Commission (BWSC)

Occasionally the Shattuck Awards Committee selects a public official at the department head level for prudent management and inspired leadership. The recipient of the Shattuck Chairman's Award for 2017 is Henry Vitale, Executive Director of the Boston Water and Sewer Commission (BWSC).

Henry Vitale takes pride in those who serve New England's oldest and largest water, sewer and storm water systems. He makes certain each employee feels appreciated, and is well trained for the complex duties of providing water and sewer services to more than one million people per day.

The Water and Sewer Commission's services are crucial to the growth and safety of the City. In recognition of this, Henry implemented programs that assure citizens easy access for reporting difficulties, asking questions or learning more about the Commission's services. He also regularly attends community meetings to bring transparency and understanding to BWSC operations.

Another example of Henry's commitment to citizens is the implementation of the water trailer. The trailer, a tool for educating residents on water conservation and pollution prevention, also supplies the community with clean, free water at city events.

Since his 2014 arrival at the Water and Sewer Commission, Henry has been a respected leader who stands with his team during times of crisis and works for their benefit and safety. Many view Henry's unending efforts to create unity and support among the five departments of BWSC as the major contributor to the Commission's increased excellence.

Henry's initiation of the All-Star program, through which employees nominate and vote on the Star of the Month, builds morale and promotes appreciation of fellow workers. The annual Christmas party he hosts is another unity builder, and his reaching out to staff who have lost a loved one demonstrates his deep concern for BWSC employees.

One measure of Henry's influence is that the BWSC with its large customer base receives little, if any, negative press regarding difficulties with water and sewer services. Under Henry's leadership, BWSC has become a distinguished and deeply appreciated organization that has received awards for consistent performance of excellence. The Massachusetts Department of Environmental Protection acknowledged the Commission with its Regional Recognition for Outstanding Performance and Achievement and for consistency in delivering safe drinking water. The American Water Work Association listed the Commission in its "Best of the Best" Tap Water category.

Thank you, Henry Vitale for your outstanding commitment to Boston, and congratulations on receiving the 2017 Shattuck Chairman's Award.





HENRY L. SHATTUCK CITY CHAMPION AWARD

What is a Champion? In keeping with the strictest definition of the word, a “champion” is an advocate or defender, one who does battle for another’s rights or honor, a person who shows marked superiority. In keeping with this definition, the Research Bureau Awards Committee established the criteria for the Shattuck City Champion Award.

This year marks the thirty second year of the Henry L. Shattuck Public Service Awards. During this time, 244 employees of the City of Boston representing every branch of municipal government have been honored for outstanding public service and commitment to the guiding principles of the award’s namesake, Henry L. Shattuck.

Because Boston is a city rich in leadership and commitment from the business and nonprofit sectors, it is fitting that we formally recognize the contributions to the public good that have been made by members of the private sector. We would like to honor those good works and accomplishments, not the ones celebrated in words and images of acclaim, but rather, those that have escaped broad public notice. We feel that is in keeping with the tenor of the Henry L. Shattuck Public Service Awards.

We further feel that the two individuals who will be honored tonight as “Shattuck City Champions” not only meet the definition of a champion, they typify the spirit and substance of the award.



Joseph L. Hooley

Chairman and Chief Executive Officer, State Street Corporation

Jay Hooley, Chairman and CEO of State Street, believes his primary responsibility as a leader is to inspire people to rise to their level of ambition. Consequently, Jay regularly challenges people to think big and move beyond the obvious. No doubt, his philosophy springs from the demands he places on himself and his recognition that challenges line the road to success.

When Jay became CEO of State Street in 2010, one of his main goals was to position the company to meet the future of finance head on. Since then, Jay has led a major push to digitize State Street's operations to meet its clients' growing needs for sophisticated data analytics, insights and solutions. His vision and leadership have enabled State Street to strengthen its standing as a digital leader in global financial services.

Throughout his career Jay has undertaken many leadership roles, both at State Street and within the communities in which it operates. When it comes to community service, Jay has devoted significant attention to education and workforce development, with a specific focus on helping urban youth develop the skills and experience they need to build successful careers.

Frustrated at the lack of progress shown by the private, public and nonprofit sectors in providing Boston youth with the education and

skills they need to find sustainable employment, Jay challenged State Street to develop a better, more strategic approach to corporate philanthropy, one that includes the company's direct involvement in programs it supports and careful assessment of results. As a result, in 2015 the company launched the Boston Workforce Investment Network, or Boston WINs – a collaborative partnership with five high-performing nonprofits working to provide better linkages between the educational systems of today and the jobs of tomorrow. State Street has committed to investing \$20 million in Boston WINs over four years and hiring 1,000 Boston Public School students who work with one or more of the WINs partners.

Two years after its launch, Boston WINs has proven to be a game-changer for Boston. Students benefit from educational and job placement support, neighborhoods benefit from the presence of inspired, educated youth facing brighter futures, and businesses benefit from a greater pool of skilled talent. So far, the program has worked with students in 20 Boston public schools, and State Street is on track to meet its four-year hiring goals.

Jay's inspiration, passion for community service and commitment to excellence have inspired major contributions to the City of Boston through Boston WINs and many other programs that assist youth in the city. Thank you, Jay for helping to make Boston a better community. You are truly deserving of being honored as a 2017 Shattuck City Champion.





Patricia A. Foley

President, Save the Harbor / Save the Bay

Save the Harbor/Save the Bay (STH/STB) has accomplished remarkable feats since its inception in 1986. Today it serves as the region's leading voice for clean water and public investment in the Boston Harbor and islands and the region's public beaches. STH/STB has played a significant role in helping Boston achieve national acclaim for the cleanest urban beaches in the country.

Patricia (Patty) Foley, President of STH/STB joined the organization in 2000 and was appointed President in 2003. Patty began her career knowing she wanted to be of service to the community. Her love of the ocean drew her to this organization, and her understanding of what makes a cause successful created her success.

Patty is a strong advocate of the philosophy that bringing more people to educational and fun activities at Boston Harbor and its beaches would create stewards for clean water. Her extensive experience in local, state and federal government and innovative public/private approaches to community building convinced her that the best way to "Save the Harbor" was to "Share the Harbor." Consequently she lobbied intensely to provide free programs that would connect communities and residents to the environment.

She strongly believes that when children and their families experience the joy of a lovely day on clean beaches they begin to understand the role the environment plays in their quality of life. Her approach has proven effective. Residents who have these opportunities typically become the strongest supporters for actions that keep our beaches and harbors clean.

Like many successful nonprofit organizations, the biggest challenge STH/STB faces is generating revenue for their programs. Securing funds needed to sustain and expand the free programs Save the Harbor/Save the Bay provides for underserved youth and their families is not typically an easy task. Despite this reality, Patty's tireless fundraising generates support from far and wide. Her numerous colleagues and connections see the positive impact this organization has on the quality of life in a community. They respond to her inspiration to work together as a community and are confident in the knowledge that they can count on her when they need help and support for their causes.

Thank you, Patricia Foley for all you do for the citizens of Boston and for the inspiration you have provided to other communities to promote clean water and clean beaches Congratulations, you are indeed worthy to be named a 2017 Shattuck City Champion.

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Previous Winners

1985

John R. Coakley
Mary Falzarano
Michael K. Fung
Doris M. Gagnon
Bernice F. Johnson
B. Joseph O'Neil
Rita Whelan

Janet M. Short
Robert Tebbetts

1989

George H. Gleason
Mary O. Shannon
Joseph L. Tehan, Jr.
Gail M. Wilkes
Alma Wright

1986

Patrice DiNatale
Anthony J. Farinella
Robert F. Hannan
Alfreda J. Harris
Virginia C. McManus

1990

Joseph O. Brand
Caroline L. Chin
Victor E. Hagan
Jacqueline Hoard
Charles S. Longley
John J. Megnia

1987

Virginia M. Acerra
Alexander Ganz
Paul LaCerde
Irene Lisker
Marlena Richardson
Edward J. Winter

1991

Joanne M. Adduci
Judith F. Cataldo
Charles L. Dickerson, Sr.
Bruce Graubart
Maureen Hilchey
James F. Kennedy
Robert G. Neville

1988

George Connolly
Alfonso Denson
Robert F. Drummond
Judith M. Duffy

1992

Cornelia Costello
Robin A. DeMarco
Cornelius Keogh
Barbara M. Lake
Eleanor McDermott
Kathleen A. Mullin
Bak Fun Wong

1993

Claire R. Fisher
David B. Hynes
Richard C. Innes
Albert Lau
Gerard J. Molito
James C. Piepenbrink

1994

Mark E. Campbell
Karen A. Connor
Gertrude Fisher
Gladys R. Gaines
Kimberly Kalinowski
Barbara Locurto
Paul McCann
Andrew F. Puleo

1995

John A. Barrows
Michael G. Contompasis
Deborah Goddard
Barbara Hamilton
Michael E. Hocking
Patricia McMahon
Marianne Regan
Gladys Rodriguez

1996

Frank A. Altieri
Minnie M. Dixon
Frank N. Frattaroli
Luis Garcia
William W. Henderson, Jr.
Richard A. Serino

1998

Sally Beecher
Mark B. Buchanan
Richard H. Carlson
Paula M. Fleming
Thomas A. Gannon
Vineet K. Gupta
Muriel J. Leonard
Patricia A. Murphy
Barbara J. Salfity

Chairman's Award
Paul F. Evans

City Champion Award
Kevin C. Phelan
Rev. Dr. Ray A. Hammond, II

1999

Mary Lou Amatucci
John W. Berg
Ann M. Grady
Valerie C. Gumes
Dianne C. Kerrissey
Daniel A. Long

City Champion Award
Charles K. Gifford
Hubert E. Jones

2000

Mary T. Carr
Karen A. Devereux
Patricia M. DiCienzo
Gail E. Hackett
Glen Harris
John P. McDonough

Chairman's Award
Justine M. Liff

City Champion Award
Wayne A. Budd
Barbara A. Whelan, CSJ

2001

George E. Billotte, Jr.
Paul J. Casilli
Joseph M. Fleming
Paulette Nelson-Squires
Joyce B. Parker
William F. Reane
Michael J. Riley
Richard A. Weintraub

Chairman's Award
Edward J. Collins, Jr.

City Champion Award
John M. Ferrell
George A. Russell, Jr.

2002

Renee Beckett-Simmons
Gretchen
Chalmus-Johnson
Richard P. Garver
Stephen J. Hofferty
Michael P. O'Connor, Jr.
Renee Payne-Callender
William S. Ryan

Chairman's Award
Sally Degan Gloria

City Champion Award
Robert L. Beal
Rev. Dr. Gregory
G. Groover

2003

Julius Ron Atkins
Geraldine M. Cuddyer
Sheila A. Dillon
Dudley N. Hill
Ernest L. Hughes, Jr.
Joan Owens Pierce
Beverly J. Pina
Kenneth M. Smith
Michael Spence
Maureen M. Yamartino

City Champion Award
John P. Hamill
Linda Whitlock

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2004

Joseph P. Canavan
Daniel P. Fagan
Gina N. Fiandaca
Francis G. Gavin
Mary Hines
Curtis D. Holzendorf
Jennifer W. Maconochie
Kevin J. Morrison
Joella Thomas
Gloria Woods
City Champion Award
Lawrence K. Fish
Anna Bissonnette
Shattuck Youth
Leader Award
Torrance L. Harrel

2005

Jeffrey C. Connolly
Robert Y. Haley
Isabel W. Kriegel
James H. Montague, Jr.
Steve G. O'Donnell
Patricia A. Papa
Elsie Petit-Frere
Thomas Plant
John P. Ridge

Chairman's Award
Joseph F. Casazza
City Champion Award
Carol Fulp
Rev. Msgr. Francis H. Kelley

2006

Joseph F. Fiandaca
Hemali Gunaratne
Ann Caputo Kirby
Richard E. McGuinness
Rita L. Nieves, RN, MPH
Reginald A. Nunnally
Henry Paull
Carol A. Petta
City Champion Award
Clayton H.W. Turnbull
John H. Leary

2007

Helen Allix
Domenic Amara
John Avault
Donald Burns
Gerald Howland
Sharyn Imonti
Cecil Jones
Mary Ryan

City Champion Award
Peter Meade
Stanley Connors

2008

Richard Chung
Robert Handy
Richard Jacobs
Jenny Larm
Roberta Mullan
Martha Pierce
Donald Stone
Joanne Sullivan
City Champion Award
Catherine D'Amato
Ellen Parker
John E. Drew

2009

Vincent Caiani
Mark Cardarelli
Irene Landry
Kevin Moriarty
Mary O'Brien
Bruce Smith
Joseph Sandiford
Koren Stenbridge
Eileen Walsh

City Champion Award
Robert M. Mahoney
Judy Beckler

2010

Dennis J. Coughlin
George Hulme
Kathy A. Kearney
Carlos W. Lara
Ian C. Mackenzie
Prataap Patrose
Michael Rubin
James "Jake" Sullivan
Jerry P. Turner
City Champion Award
Edmund F. Kelly
Joan Wallace-Benjamin

2011

Elmo Baldassari
Christopher Byner
Lanita D. Cullinane
Jeremiah Ford
Lynda Fraley
Randi Lathrop
Thomas W. Lema
Cheryl Odom

City Champion Award
Jack Connors, Jr.
Lyndia Downie

2012

Leon Bethune
Jay Donovan
Elizabeth Doyle
David Joseph
Daryl Kiser
Ellen Lipsey
John MacDonald
Arthur Pittore
Mary Ann Riva
Kate Sullivan Awqatty
City Champion Award
John F. Fish
Neil Sullivan

2013

Barbara Connolly
Emily Crocker
Renee LeFevre
Bernard P. Lynch, Jr.
James Meade
City Champion Award
Mike Sheehan
Jim O'Connell, M.D.

Special Tribute
The Honorable Mayor
Thomas M. Menino

2014

Robert P. Conley
Paul Donga
Dion Irish
George E. Kincaid, Jr.
Kevin J. Linsky
Timothy Nagaoka
Barbara J. Teal
Annie B. Wilcox

City Champion Award
Donna Cupelo
Michael Brown

2015

Lawrence Ayers
David Carlson
Maria Carvalho
James E. Gillooly
Liz Henderson
Michael O'Hara
Steven M. Tankle
Devin E. Taylor
Taska Watts

City Champion Award
Paul S. Grogan
Cathy E. Minehan

2016

Ramdassie Bheecham
Martha Boisselle
Alicia Carey
Donna Gavin
Daniel Humphreys
Theodore "Ted" Loska
Michelle McCourt
John Meaney
David Rosario

City Champion Award
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